# **INSTALLATION DIAGRAM**

The Greenwald Pay Plus device installs in-between the machine control panel and the card reader



#### **GREENWALD PAY PLUS DEVICE LED CODES**

COLOR	ΑCTIVITY	SIGNIFICANCE
Off	Off	Device not connected to power
White	Slow Blink	Device not configured
Blue	Steady	Selected during configuration
Yellow	Slow Blink	Loading machine configuration
Green	Steady	Configured & ready
Blue	Slow Blink	Active with phone app
Green	Fast Blink	Active, Start not pressed
Green	Slow Blink	Busy, machine running
Red	Slow Blink	Machine Error
Red	Fast Blink	Machine Interface Error
Blue/Green	Slow Toggle	Firmware Loading
Red	Steady	Firmware Error

## **MACHINE ERROR CODES**

ERROR CODE	SIGNIFICANCE	RESOLUTION
EC18 + EC19	No communication between	Check all wiring
	reader and control board	Check for proper setup (take note of Gpay LED colors)
EC11	Initialization error	Power down, power up and try again.
EC1A	Payment System initialization on Front End Control only system (aka 2019 setup on 2020 controller)	Change GMS machine configuration
EC05	Invalid data from reader	Check for correct machine type. Ensure the value in at least one of the programming options is not invalid and/or out of range.



**Greenwald Pay Plus** Installation Instructions Alliance Machines • ACA, MDC, QTM

> Kit #: 4104-001-3 INS. 2474-1 Rev B



### **Tools Needed for Installation**







 Greenwald Pay machine labels • Appropriate tool to open machine panel Smart phone



#### **Greenwald Industries**

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IMPORTANT: For seamless installation, set-up room Open console panel on machine. and machine profiles in Greenwald Management 2 System (GMS) prior to device installation. Disconnect the wire harness from Check included instructions "INS.2486" prior to the card reader and plug into the Greenwald Pay device installation to determine if you Greenwald Pay Plus device. have a Quantum Gold Pro Machine. Serial Payment System must be enabled on specified machines. Secure the Greenwald Pay If you have a Quantum God Pro Machine (as détermined in Step 1) Skip this step. Plug in Greenwald Pay Plus 5 3 Ensure dip switch #3 is turned on. Leave all other 4 harness to card reader. switches in their original positions (change The Greenwald Pay Plus switch position only with power off). device will now be connected between the control board and the card reader. Select your **Configure Machines** Сран Leave console panel open and account Good Morning, Login to the Greenwald re-power the machine. After Pay app using your admin 📔 ..... 6 initialization, the Greenwald Pay 8 9 credentials > Select "Setup" Plus device will slow blink white ш indicating device not configured Note: Machine Profiles must be urrent Balance: \$157.25 and is ready to be paired with the configured in GMS, before you Add Value GMS profiles set up in GMS. can pair the machines Choose machines Repeat for Label each washer and to pair each machine Срац dryer with machine **D3** 10 11 12 number labels as you

configure each machine

Note: MAC address on

device and in app must

match for machines to be paired correctly.

Disconnect power to machine.



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Setup Complet

Close all machine console panels and the install is complete.

Call Greenwald Customer Service for additional help 800-221-0982

Plus device with doublesided tape (included)



Select your

location

