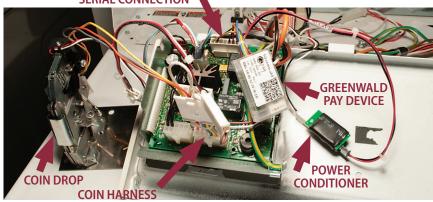
#### **INSTALLATION DIAGRAM**

The Greenwald Pay Plus device installs in-between the machine control panel and coin drop.





#### **GREENWALD PAY DEVICE LED CODES**

COLOR	ACTIVITY	SIGNIFICANCE
Off	Off	Device not connected to power
White	Slow Blink	Device not configured
Blue	Steady	Selected during configuration
Yellow	Slow Blink	Loading machine configuration
Green	Steady	Configured & ready
Blue	Slow Blink	Active with phone app
Green	Fast Blink	Active, Start not pressed
Green	Slow Blink	Busy, machine running
Red	Slow Blink	Machine Error
Red	Fast Blink	Machine Interface Error
Blue/Green	Slow Toggle	Firmware Loading
Red	Steady	Firmware Error

### **MACHINE ERROR CODES**

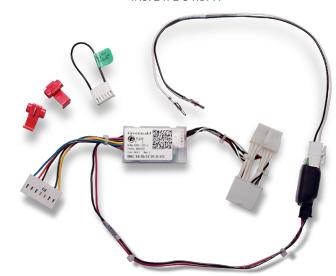
ERROR CODE	SIGNIFICANCE	RESOLUTION
EC18 + EC19	No communication between reader and control board	Check serial (purse) jumper
		Check all wiring
		Check for proper setup (take note of Gpay LED colors)
EC11	Initialization error	Power down, power up and try again.
EC1A	Payment System initialization on Front End Control only system (aka 2019 setup on 2020 controller)	Change GMS machine configuration
EC05	Invalid data from reader	Check for correct machine type. Ensure the value in at least one of the programming options is not invalid and/or out of range.



**Greenwald Pay** Installation Instructions MDC/QTM Machines

Kit #: 4004-001-2

INS. 2472-3 Rev A



## **Tools Needed for Installation**



- Wire cutters
- Smart phone

# **Greenwald Industries**

212 Middlesex Avenue | Chester, CT 06412 USA 800-221-0982 | www.greenwaldindustries.com



IMPORTANT: For seamless installation, set-up room and machine profiles in Greenwald Management System (GMS) prior to device installation.

Disconnect power to machine.

Open console panel on machine.

Disconnect coin harness.



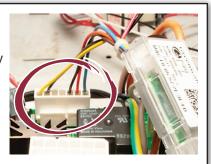
Plug in the
Greenwald Pay
device into the
machine control
board (where the
coin harness was).



Plug the coin harness into the Greenwald Pay device.



Plug the serial plug of the Greenwald pay device into the machine control board serial port.



Locate machine power supply transformer and disconnect output power connector.

Install power tap into machine connector. (Push pin in with thumb and forefinger) Polarity does not matter. Reassemble power connectors. Secure power tap down with double sided tape (included).



If power supply connector is full, use the IDC splices to attach the power cords.



Ensure serial (purse) jumper is plugged in



Leave console panel open and re-power the machine. After initialization, the Greenwald Pay device will slow blink white indicating device not configured and is ready to be paired with the profiles set up in GMS.

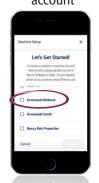
**Configure Machines** 

Login to the Greenwald
Pay app using your admin
credentials > Select "Setup"

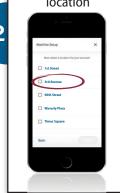
Note: Machine Profiles must be configured in GMS, before you can pair the machines



Select your account



Select your location



Choose machines to pair



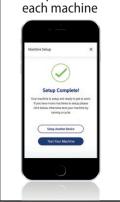
D3

Label each washer and dryer with machine number labels as you configure each machine

10



Note: MAC address on device and in app must match for machines to be paired correctly. 15



Repeat for

Close all machine console panels and the install is complete.

Call Greenwald Customer Service for additional help 800-221-0982