INSTALLATION DIAGRAM

The Greenwald Pay device installs via the serial port on the machine's control board

SERIAL CONNECTION   **GREENWALD PAY DEVICE**
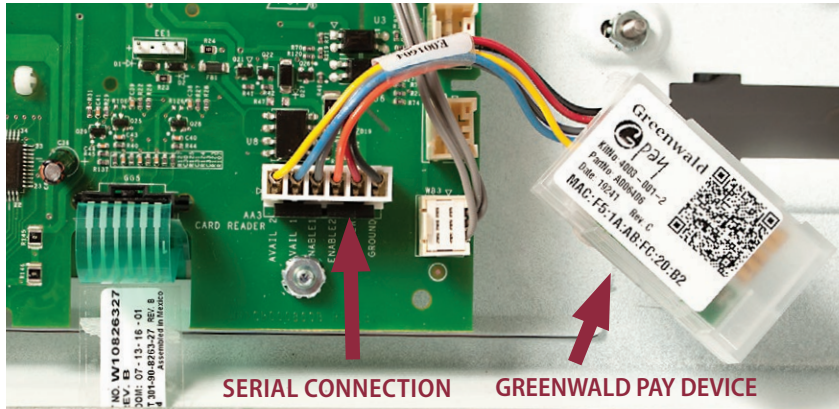
GREENWALD PAY DEVICE LED CODES

COLOR	ACTIVITY	SIGNIFICANCE
Off	Off	Device not connected to power
White	Slow Blink	Device not configured
Blue	Steady	Selected during configuration
Yellow	Slow Blink	Loading machine configuration
Green	Steady	Configured & ready
Blue	Slow Blink	Active with phone app
Green	Fast Blink	Active, Start not pressed
Green	Slow Blink	Busy, machine running
Red	Slow Blink	Machine Error
Red	Fast Blink	Machine Interface Error
Blue/Green	Slow Toggle	Firmware Loading
Red	Steady	Firmware Error

MACHINE ERROR CODES

ERROR CODE	SIGNIFICANCE	RESOLUTION
d5 & d13	Blocked coin slots	Check slots for coins or debris
d9	Voltage below 90Vac for 8 seconds	Power down, power up and try again
d16	Communications not received	Check connections
F#, E#, F##	System error code	Press START/PAUSE once to clear the code, then press START/PAUSE again to restart washer

EN20-045

Greenwald Pay Installation Instructions Maytag/Whirlpool

Kit # 4003-001-2

INS. 2475-4 Rev A

Tools Needed for Installation

- Greenwald Pay machine labels
- Appropriate tool to open machine panel
- Smart phone

Greenwald Industries
212 Middlesex Avenue I Chester, CT 06412 USA
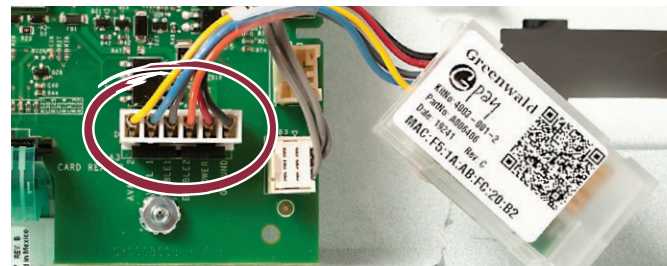800-221-0982 I www.greenwaldindustries.com

1 — IMPORTANT: For seamless installation, set-up room and machine profiles in Greenwald Management System (GMS) prior to device installation.

2 — **Disconnect power to the machine.**

Open console panel.

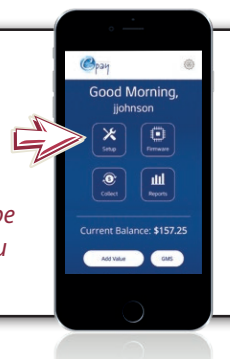Plug in the serial connection to the control board.

3 — Leave console panel open and re-power the machine. After initialization, the Greenwald Pay device will slow blink white indicating device not configured and is ready to be paired with the profiles set up in GMS.
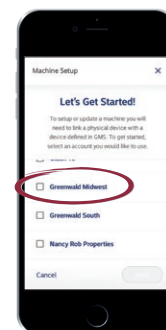
4 — **Configure Machines**

Login to the Greenwald Pay app using your admin credentials > Select "Setup".

Note: Machine Profiles must be configured in GMS, before you can pair the machines.
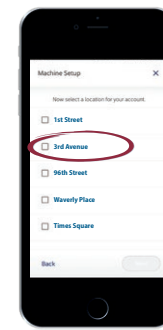
Good Morning, jjohnson

Setup   Firmware
Collect   Reports

Current Balance: $157.25

Add Value   GMS

5 — Select your account

Machine Setup

Let's Get Started!

To setup or update a machine you will need to link a physical device with a device defined in GMS. To get started, select an account you would like to use.

Greenwald Midwest
Greenwald South
Nancy Rob Properties

Cancel

6 — Select your location

Machine Setup

Now select a location for your account

1st Street
3rd Avenue
96th Street
Waverly Place
Times Square

Back

7 — Choose machines to pair

Machine Setup

To complete the setup Select an available device found in the room and then select a device defined in "GMS".

New Machines

Found in Room   Defined in GMS

D3   D1
                 D2
                 D3

Back   Finish setup

8 — **D3**

Label each washer and dryer with machine number labels as you configure each machine.

Greenwald Pay
Select Machine • Load Laundry • Start Machine

Greenwald
KitNo 4003 - 001 - 2
PartNo A086406
Date 19/41   Rev C
MAC:F5:1A:AB:FC:20:B2

Note: MAC address on device and in app must match for machines to be paired correctly.

9 — Repeat for each machine

Machine Setup

Setup Complete!

Your machine is setup and ready to get to work. If you have more machines to setup please click below, otherwise test your machine by running a cycle.

Setup Another Device
Test Your Machine
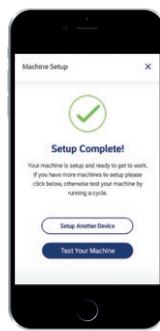
10 — Close all machine console panels and the install is complete.

Call Greenwald Customer Service for additional help 800-221-0982